[LETTER TO BE SENT TO DOCTOR - *You can either print and post or email.*]

[Date]

[Address Details]

Re: **Community Pharmacy Anti -Coagulation Management Service (CPAMS)**

Dear [GP Name]

I am writing to inform you of an alternative service available to Warfarin patients that can help manage their INR levels. This service is called the Community Pharmacy Anti -Coagulation Management Service (CPAMS).

This service is being run through our pharmacy [insert pharmacy name] by our trained pharmacists using point of care testing and decision support software.

**Key service benefits for your patients:**

* A fast testing with immediate results
* Finger prick testing instead of laboratory venous blood testing
* Convenient access as the service is run on a drop in basis
* Free service
* Software\* that gives the required warfarin dose
* Software that also gives a date for the next test
* A take away dosing calendar and next test reminders.

As the patient’s GP you would immediately be alerted to results outside of range and we can then work together to adjust the dose or date of the next test. Results are sent by HL7 message to the practice provider in box.

People that may significantly benefit from this service have been identified in the [CPAMS Service Specifications](http://www.centraltas.co.nz/assets/Publications/Pharmacy-Documents/Community-Pharmacy-Services/CPAMS/CPAM-Service-Specification-September-2013-FINAL.pdf). These include those with;

* venous access issues
* high needs and poor health literacy
* reduced compliance and/or reduced warfarin control
* poor attendance at your practice and frequently miss appointments
* mobility issues and;
* those who are difficult to contact.

CPAMS is run under a standing order where you as the medical practitioner delegate point of care testing to accredited pharmacists. If you have a clinical director, they can sign on behalf of GP’s but it is important that all GPs in the practice are aware of the service requirements.

By referring your Warfarin patients to us you can expect a high ongoing level of warfarin patient management with the aim to potentially improve patient adherence and save your practice valuable time.

I would appreciate the opportunity to meet with you and your colleagues to talk about the service. You and your staff are also welcome to attend a test session in our pharmacy to gauge for yourselves the effectiveness and ease of use of the service.

Further information is in the fact sheet provided.

Kind regards

Yours sincerely

[Name]

[Signature]